Access Idaho Steering Committee

Information Technology Resource Management Council (ITRMC)

February 25, 2010 - Notes

SERVICE LEVEL AGREEMENTS (SLAs)

On February 25, 2010 the Committee Chairman, Bill Farnsworth, contacted members as follows:

Committee Members,

I am canceling the Access Idaho Steering Committee Meeting for Today – Sorry for the short notice. Reasons:

The SLA's are still on hold pending a decision from DFM/Governor's Office. We are actively working on this and hope to have a decision soon.

Because of budget work in the agencies several members could not attend.

Actions need:

I have the green light to vote on the ITD Addendum R for Crash reports and would like to get your approval via Email. Attached is the SLA with one minor change from the one that was previous sent. (ITD has legislation in place so it is not on hold with the other SLA's). I would like everybody to review all the SLA and be ready to vote as soon as I get word that we can proceed.

I would like to thank everybody for their understanding and I assure you we are doing everything we can to resolve this issue in a timely manner.

Thanks.

Bill Farnsworth bill.farnsworth@cio.idaho.gov 208 332-1878 w 208 863-9039 c

Responses in support of approving SLA for ITD, Addendum R were received from the following Committee members:

Jeff Walker (AI)
Pat Herman (SOS)
Brett Richard (Labor)
Dave Tolman (ITD)

Including Bill Farnsworth, there are five in favor and none opposed.

NEXT MEETING

The next Access Idaho Steering Committee meeting is scheduled for March 25, 2010 from 1:30 – 3:30 in Conference Room 155 of the LBJ Building, 650 West State Street, Boise.

Respectfully Submitted,

Sally Brevick, ITRMC Assistant